KentReliance

Opt-out/ in request form

Confirmation of Payee is a name-checking service that is designed to help protect you against the risk of fraudulent and misdirected payments by checking the name on the destination account. All customers have automatically been opted in to Confirmation of Payee check.

We will only agree to opt-out requests in very limited circumstances. If your request for opt-out of Confirmation of Payee check is successful, your account won't be checked when another person or business tries to make a payment into your account.

Opting out of Confirmation of Payee check means that individuals or companies attempting to make payments to your accounts will be unable to use this service to verify your account details before completing transactions. This could increase the risk of misdirected payments or delays in receiving funds.

Please complete ALL sections of the form below:
Opting out does not stop payments being received into your account.

What would you like to do? (Please tick accordingly)

Opt out of Confirmation of Payee ☐

Opt in to Confirmation of Payee (only possible if you have previously opted out) ☐

Your details

Title (✓) Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other ☐

Forename

Middle name(s)

Surname

Busniness name (if applicable)

Date of birth ☐☐ / ☐☐ / ☐☐☐☐

Home address

Postcode

Account Details

Please tick as appropriate.

☐ My account begins with Alphabets (e.g. ABC)

☐ My account begins with Numbers (e.g. 999)

Opt-out request reason

Please detail below the reason(s) why you want to opt-out of Confirmation of Payee

What happens next?

Opt-out – We will review your request and contact you within 10 working days of submission to let you know the outcome.

Please note that if your request to opt-out is approved, the marker will be applied to all your accounts, including joint accounts. If you have a joint account, the other account holder(s) shall be notified that the joint account has been opted out.

You can request to opt back into Confirmation of Payee later by using this same request form.

Opt in – If you choose to opt back in, we will contact you within 10 working days to confirm that you have been opted back in.

Declaration

☐ I confirm I'm the person named above

☐ I have the authority to act on behalf of the account holder

Name

Signed

Date ☐☐ / ☐☐ / ☐☐☐☐

Send the completed form to:
One Savings Bank
Sunderland
SR43 4AB

Or

E: mail@krbs.com
T: 0345 122 1122

Please note we can also provide literature in large print, braille or audio. Should you require any document in an alternative format please contact us using the details above.

Visit **kentreliance.co.uk/additional-support** for more information.

Kent Reliance is a trading name of OneSavings Bank plc a company registered in England and Wales (company number 07312896). Registered office: The Observatory, Brunel Way, Dock Road, Chatham, Kent, ME4 4AF. OneSavings Bank plc is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (Firm reference number 530504).
05-01-04-54 - KR (1) - MKT002993-004